



New Hampshire Postal Customer Council

PCC Direct Connection

Dedicated to Building Postal-Customer Relations

Winter 2010

2010 SHIPPING PRICES USPS® INTRODUCES PRIORITY MAIL® INNOVATIONS



With the new prices for Postal Service™ shipping services effective January 4, customers can now take advantage of several Priority Mail innovations. These include:

- Cubic volume-based pricing for large commercial Priority Mail shippers.
- A **decrease** in the domestic Priority Mail Flat Rate Envelope retail price.
- A new Priority Mail Flat Rate padded envelope for Commercial Plus shippers.

In addition, the domestic Priority Mail Small Flat Rate Box retail price remains at \$4.95, the Priority Mail Large Flat Rate Box shipped to APO/FPO/DPO addresses is still priced \$2 below the retail price, and the Commercial Plus Express Mail® Flat Rate Envelope price remains at \$14.96.

Remember that prices for First-Class Mail®, Standard Mail®, Parcel Post®, and other mailing services products will **not** change in 2010.

A complete listing of the 2010 shipping services prices is available on the Postal Explorer at <http://pe.usps.com> under the "Jan. 2010 Price Change" link.

NEW FORMAT COMING

Did you know the *PCC Direct Connection* is now online? You can view current and past quarterly issues at www.nh.newenglandpcc.com. Starting with the next edition (spring 2010), you will only receive a postcard with highlights of the newsletter, along with an invitation to view the entire copy on the NH PCC Web site. We welcome your comments!

UPCOMING SEMINAR

New Shipping Prices: How to Save Friday February 12, 2010

Join USPS Shipping Solutions Specialist Suzanne Newman and Paul Fitzpatrick, Director of Operations and Distribution, Olympia Sports, to see how you can save with the January 4 pricing change on shipping services. Priority Mail has never looked better!

Meet us on **Friday, February 12th**, at the Manchester Post Office, 955 Goffs Falls Road, Manchester, NH, at 10:00 AM. The day will also begin with a general membership meeting at 8:30. *Watch your mailbox for more information!*

COMING SOON – WEBINARS!

The NH PCC will begin to hold online training seminars (Webinars) in 2010. To participate in this alternative learning format, we need your e-mail address. Please see the end of the newsletter for instructions on how to join this high-tech learning community.

*The NH PCC would like to thank PEP Direct for their assistance with this mailing.**



Ph. 603-654-6141

*No endorsement by the Postal Service or the PCC is given or implied by this acknowledgement.



Check out usps.com/green to see how your Postal Service is doing its part for a greener tomorrow.

Save These Dates!

February 12, 2010
New Shipping Prices: How to \$ave
 Manchester NH

March 11, 2010
Business Customer Gateway
 Manchester NH

April 11-14, 2010
National Postal Forum
 Nashville TN

June 11, 2010
New England Business Mail Expo
 Boxborough MA

Important changes to note

- ◆ January 4 price change for Shipping Services
- ◆ March 15 change to hardcopy postage statements (see next column)
- ◆ June 7 commercial flats “droop test” change



Industry Tip

One of the go-to resources for business mailers is the USPS Quick Service Guide. The QSG shows mail producers the basics on how to classify a mail piece and physically prepare mailings for hassle free acceptance at the Post Office. The guide also provides references to the DMM that will point you in the right direction when you need complete information on a

particular topic. The Quick Service Guide is available for viewing online at <http://pe.usps.gov/>.

BUSINESS CUSTOMER GATEWAY

IMPROVE YOUR BUSINESS MAIL ACCEPTANCE EXPERIENCE

As part of Postal Service efforts to streamline business mail acceptance, there will be changes next March in the processing of hard-copy postage statements. At acceptance sites equipped with *PostalOne!*, the Postal Service will no longer fill out the USPS section of the form or round-stamp the document. The verification and resolution process will not change.

Regardless of how you submit your postage statements — hard copy or electronically — be sure to explore the wealth of customer benefits available through the Business Customer Gateway at usps.com.

- Submit postage statements online.
- Submit postage statements and electronic presort documentation server-to-server.
- View and retrieve copies of postage statements.
- Download and e-mail postage statements to your mail-owner customers.
- Manage permits.
- Track transactions and account balance.
- Receive notifications of fees paid/due.
- Manage mailing activities.

For more information about the Business Customer Gateway, visit the RIBBS website at ribbs.usps.gov, and join us for a seminar on March 11.

NH PCC Executive Board

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